

# WELCOME MINERAL COUNTY RESIDENTS

A&C Waste Collection is proud to be selected by Mineral County to provide your waste collection services. Our objective is to establish a robust waste management system that effectively addresses the needs of the community while upholding the highest standards of service quality and environmental sustainability.

## GENERAL INFORMATION

**County Ordinance 239A requires all residents and businesses to have waste collection services.** If your waste collection was serviced on Wednesday and you're not a business or located in Walker Lake your collection day has been moved to Tuesday. Please view the collection days on the next page. All items must be placed in your designated pick-up no later than 6:00 a.m. on the day of collection. Should you have any questions or concerns please contact us. You may reach us in person, by phone, or submit a request through our website.

## MUST SIGN UP FOR SERVICES BY JANUARY 14TH

1. Visit our website [www.acwastecollection.com](http://www.acwastecollection.com) and scroll down to get waste service.
2. Fill out our new customer form with you service request for your collection service.
3. Within 0-1 business day(s), you will receive an email regarding your customer portal. Click "Confirm Account" you will then be asked to create and confirm your password. That's It!

You can now easily view/track invoices and input Debit/ACH payment information all from your customer portal.



## BE ABOUT IT

- Complete project surveys sent by email.
- Make reoccurring donations towards projects for Be About It Foundation.
- Visit our community page at [www.acwastecollection.com](http://www.acwastecollection.com) to learn more and start donating today!



## A&C WASTE COLLECTION

[www.acwastecollection.com](http://www.acwastecollection.com)

**Phone:** 775-945-6009

**Email:** [acwastecollection@gmail.com](mailto:acwastecollection@gmail.com)

**253 E Street**

**P.O. Box 840**

**Hawthorne, NV 89415**

**Office Hours**

**Mon-Thurs 7:00 a.m.-5:00 p.m.**



# TRASH COLLECTION

## DEAR RESIDENTS,

- Please continue using your current 95 gallon container(s), any broken containers will be replaced. Additional containers may be requested for an additional fee.

- The collection truck must have access to your container. Place it three feet away from anything that could get in the way and two feet from the curb with the handle facing away from the curb.
- Make sure your container is at the curb/alleyway the night before your scheduled collection or by **6:00 a.m.** the day of pick up.
- All trash must fit inside your selected cart with the lid firmly closed.
- If you're moving or relocating the container is property of A.C.W.C. Each container is numbered and assigned to a specific address. If you move the container must stay at the current address.
- Do not put yard waste loose in your container. Yard waste may be placed in a 40-gallon or less plastic bag of not less than 2 mil thickness. **One bag of yard waste weighing no more than 40 lbs. will be picked up in addition to the rollout container.**
- **No additional household trash will be picked up outside the cart. Should you place additional bags/overflow your cart or exceed 250lbs inside container additional fees may apply.**
- What to place in your container: Place household trash and garbage in plastic bags. Put bags in the container making sure nothing hangs down or is leaking and you're able to close your lid firmly down.
- What not to place in your container: Large household appliances, tree limbs, construction materials, drywall, tile, lumber, concrete, ashes, dirt, rocks, sand, tires, poisons, toxins, flammable items, liquid paint, or any item containing liquid. **Do not put feces, dead animals, needles or sharp objects in your container. It is unlawful to place hazardous waste in your container.**
- Any damage to containers from Customers neglect will be the Customers responsibility to replace the damaged container (view our rate sheet for replacement cost).

## HIGH WIND CAUTIONS

Your container has been tested to withstand winds up to 55 mph. During high wind warnings, you must secure the container at your residence to protect it from becoming damaged.



## PROVISIONS FOR DISABLED RESIDENTS

If you have difficulty moving the cart to your collection point you may apply for a Set Out Service. If you qualify, our crew will move your cart to the collection point and return it to its location. To apply please contact us.

## CARING FOR YOUR CONTAINER

You're responsible for cleaning your container. Clean your container by washing it with mild soap and water or rinsing with a diluted bleach solution and rinse thoroughly.



## COLLECTION DAYS

### • Change in schedule collection for Wednesday

**Monday-** East side of "A" St to West side of G St, from 5th to 10th, Bonanza Tract.

**Tuesday-** Lakeview, Mt Grant Addition, Armory Rd, Base, Industrial Loop, East side of "A" St to West side of "G" St, from 1st to 5th St, Barney & Sierra Subdivisions

**Wednesday-** Walker Lake, Mina & Luning.

**Thursday-** East side to "G" St to "O" St from 1st St to 5th ST, Hawthorne Heights & Corey.

**Friday-** East side of "G" St to "O" St from 5th St to 10th St, Park St.

**Holiday(s)-** When a holiday occurs on your scheduled collection day, A.C.W.C will reschedule your collection day on the next working business day.